









## WE'RE HERE TO TRANSFORM THE LIVES OF YOUNG PEOPLE





Space to chat





**Your Time Your Time Your Time Your Time Your Time** 

Stay connected **Perspectives on feeling lonely** Source: Office for National Statistics



"Alone is like a short period of time you can feel alone, but then lonely is like a long period of time." (aged 14 years)

"With loneliness, there's no one able to relate." (aged 16 years)

#### What the referral form told us



Known to:

- Children's Services
- Community Mental Health Services
- Council Housing
- Shelter

Medical conditions:

- OCD
- Depression
- Anxiety

Concerns about YP's mental health YP disengaged from CAMHS Conflict between YP and, Mum and siblings Difficulty managing aggression, hits out and throws things Poor living conditions Historically exposed to regular Domestic Violence

Scared talking to professionals will lead to being taken into care

#### What would you do with this information?





# PANC

### MOOD



#### APPETITE

## FAMIL



#### **HeadStart Survey**

#### $\rightarrow$ How are you feeling?

Below are some statements about feelings and thoughts.

Please read each statement and choose the answer that best describes your experience of each, over the last 2 weeks.

	None of		Some of the		All of the
	the time	Rarely	time	Often	time
I've been feeling optimistic about the future	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
l've been feeling useful	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
I've been feeling relaxed	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
I've been dealing with problems well	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
I've been thinking clearly	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
I've been feeling close to other people	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

#### $\rightarrow$ Coping with stress

#### In the last month, how often have you....

	Never	Almost never	Sometimes	Fairly often	Very often
felt you have been unable to control the important things in your life?	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\circ$
felt confident about your ability to handle your personal problems?	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\circ$
how often have you felt that things were going your way?	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\circ$
how often have you felt like your difficulties were pilling up so high that you could not overcome them?	0	0	$\bigcirc$	0	0

Almost

Short Warwick Edinburgh Mental Wellbeing Scale (SWEMWBS) © NHS Health Scotland, University of Warwick and University of Edinburgh, 2008, all rights reserved,

## **FRIENDS**

#### HOBBIES

NEWHAN

#### SCHOOL

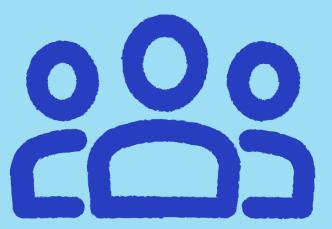
How I structure a phone-in session

Mum didn't speak English very well so I wasn't able to ask Mum what she thought was going on with the Young Person – and how that was affecting the family -, without the young person translating for her, so that was quickly ruled out as an option.



Touch base with parents and carers to unlock information you might not learn elsewhere

#### **Relationships are key**



Young Person had seen 3 different therapists at CAMHS due to staff turn over and the Young Person didn't like her third therapist. It was at this point they disengaged with CAMHS.

Young Person felt close to their Families First worker and was able to do valuable work with them. Young Person told me they would touch things they thought were 'bad' 3 -9 times to self-sooth.

If they didn't complete these actions they felt confused and those feelings would lead to anger.

Because they didn't know how to manage their anger they would throw things or hit mum and siblings.



Create coping mechanisms that work for your Young Person



I learnt that the Young Person felt soothed by looking outside the window and counting cars, scribbling on paper and drawing and enjoyed photography so much they were doing Photography GCSE

#### What I learnt and what we did



## "It's good to talk..."



 $\sim$  Bob Hoskins

#### If in doubt get more information

As a result of exploring The Young Persons concerns around returning to school, I liaised with school to assess possible environmental triggers and suggest strategies to reduce their harm. I introduced the use of a time out card with staff to enable the Young Person to take a break from stressful situations without drawing attention to themself. Having built good relationships with school staff over a long period of time meant that staff trusted me and were willing to implement my ideas.

NEWHAM

The Young Person and I worked on tangible action plans around preparing for school. Although there were plenty of opportunities to think about the uncertainties that currently surround us, supporting them to focus on the things they could control helped mentally prepare them for their return. Mapping out their routines, and equipment needed allowed the Young Person to imagine that they could actually manage this extremely difficult transition.

#### Transitioning back into education

#### Young Person is calmer and happier



Speed of speech has slowed down.

Able to see the positives.

We joke around now.

During our last phone call they asked me to call back in **2 weeks** as it was their siblings birthday they didn't need me to check in. The Young Person now speaks to their CAMHS worker on the phone at school every other week.

The Young Person meets with the school counsellor every week to work on tools and techniques to manage their OCD and



**Enlisting others** 

Peer Parenting: Parent befriender for Mum, no translator needed.



The Young Person speaks to the DSL/SENCO or Pastoral Head of Year when they have an issue.

The Young Person now has a TA that does 1:1 work with her in most classes.



Advocating for self

#### So, what are the outcomes?

"You have helped me because I feel like I can't speak to my teachers, like Miss, because I don't feel comfortable with her, I don't feel comfortable with them.

But you can talk for me because I'm really anxious. I feel like counselling to me is about my problems and I don't want to

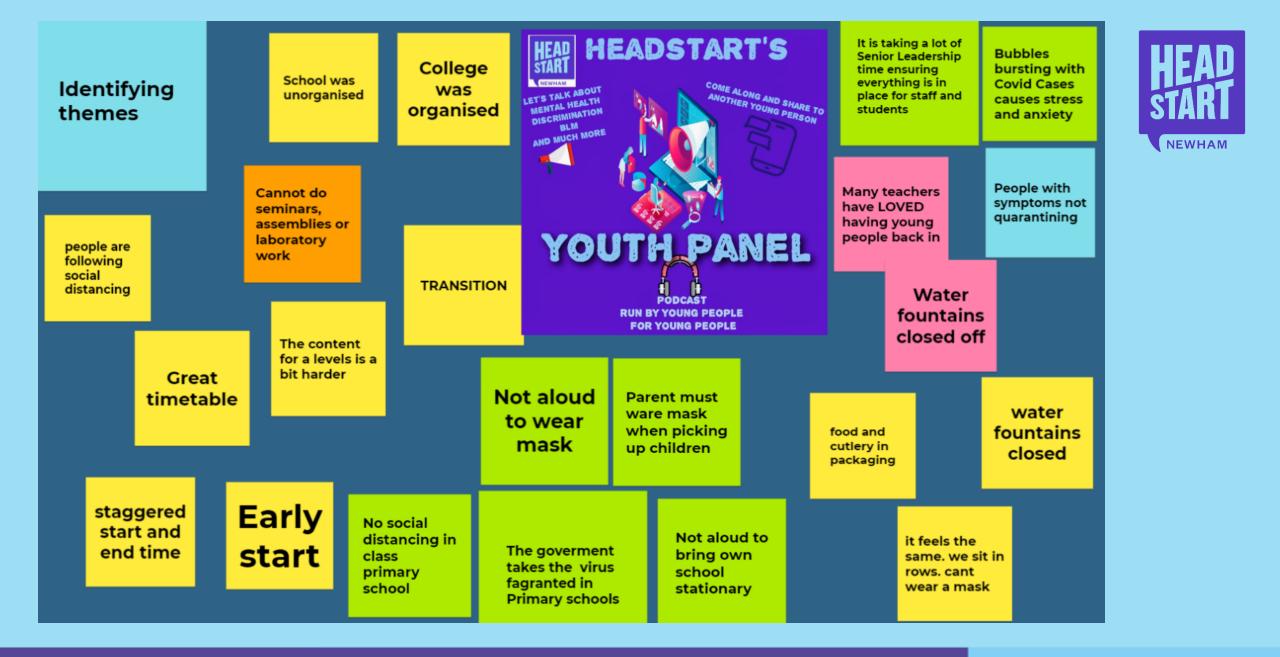
- talk about school and my problems with Miss or a teacher
- only my counsellor and I can talk to you about school and everything."

## A word from the Young Person

Whatever our role, we can all make a positive impact on the lives of the young people we work with.

What can you takeaway from this session that is within your gift to implement in your setting. Small changes can make big differences. Use the chat feature to make a pledge to our youth that will make a positive difference in some way, shape or form, no matter how big or small.

Takeaway & Pledges









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