

NOV/DEC 2023



Dear <<First Name>>,

Welcome to the Supported Accommodation Sector Awareness and Provider Preparedness newsletter.

Inside this edition, you can find updates about:

1. The next phase of the programme.
2. Quality assurance resource development
3. Our work relating to unaccompanied asylum-seeking young people.
4. Support and resources for Registered Service Managers.
5. Our workforce support survey.

Best wishes,
The NCB Team

BLOG

Next phase of the Sector Awareness and Provider Preparedness programme



We recently published a reflective blog following the end of the registration window for existing supported accommodation providers, thinking about our learning and the challenges that emerged from the first phase of the programme and next steps.

[READ THE BLOG IN FULL](#)

ARTICLE

Quality Assurance Resource Development



We are developing three quality assurance resources following a Commissioning and Quality Assurance Framework Development workshop held with over 20 local authorities in October:

1. **Quality Assurance framework** which is aligned with the new quality standards and details the main criteria local authorities should be assessing.
2. **Process Map** outlining both initial and ongoing processes local authorities can take when working with supported accommodation providers.
3. **Resource on the quality of support review** which supports providers to undertake effective reviews of their service.

To understand how providers are currently undertaking reviews of their supported accommodation provision, we are asking for responses to our short survey. Your responses will help us understand areas of good practice and how these reports improve the experience of young people in your supported accommodation settings.

Our framework and process map will be ready soon and the third resource, along with a further session on the resources, will follow in the new year.

RESPOND TO OUR QUALITY OF SUPPORT SURVEY

FEATURE

Unaccompanied Asylum-Seeking Young People



As part of the Sector Awareness and Provider Preparedness programme, we are also working to address the need for more appropriate placements for unaccompanied asylum-seeking young people and enabling providers of supported accommodation to meet the needs of this cohort of young people effectively.

If you are a provider of supported accommodation and are either currently supporting this cohort of young people or are looking to expand into this area, we have developed a survey to help develop our understanding of this sector.

[RESPOND TO OUR SURVEY HERE](#)

We have also developed two resources as part of this work:

1. [An information pack for professionals](#) who work with, or are looking to work with, unaccompanied asylum-seeking young people in supported accommodation.
2. [A webpage aimed specifically at children and young people](#) who have arrived in the United Kingdom from another country and are seeking asylum by themselves. The webpage includes key outlines tools, resources and information for this group of young

people.

Coming soon:

The first of two learning examples in our series which explore good practice for supported accommodation providers when supporting unaccompanied asylum-seeking young people.

Stay in touch:

We have created this online community of practice forum for providers who are either currently working with unaccompanied asylum-seeking young people or hoping to move into this area of provision, to share ideas and examples of excellent practice that meets the needs of this cohort of young people and support each other to implement the quality standards and register with Ofsted.

We will also be using this forum to share updates about our programme of activity, tools, and resources relevant to unaccompanied asylum-seeking young people as they become available.

[REQUEST TO JOIN OUR FORUM](#)

SPECIAL NEWS ARTICLE:

[CLICK HERE](#) TO READ OUR ARTICLE
ABOUT THE NEW REPORTS FROM THE
CHILDREN'S COMMISSIONER WITH IMPORTANT
RECOMMENDATIONS FOR PRACTITIONERS
SUPPORTING 16 AND 17 YEAR OLDS

ARTICLE

Support and Resources for Registered Service Managers



The results of our first poll on our Registered Service Manager forum showed that the most popular request is for support with the interviews at Stage 3 of the registration process. We are currently working with Ofsted to develop activities to support Registered Service Managers to prepare for this next stage.

We are working with Ofsted and providers who are fully registered or have completed Stage 1 to create a series of case studies to profile the different circumstances and requirements of the Registered Service Manager role (e.g. for each category of supported accommodation, in services of different scale and size)

We will be sharing more details on our online forum for Registered Service Managers soon.

REQUEST TO JOIN THE REGISTERED SERVICE MANAGER FORUM

ARTICLE

Our Workforce Support Survey



We have developed a short survey to understand the professional experience and qualifications and training staff typically have or will be supported to obtain, in supported accommodation settings.

Once we have collected and analysed responses, we plan to develop guidance around the 'Workforce Plan' ([Regulation 10](#)), which is a document that the registered person must put together for their service.

Your responses will help us understand the qualifications and trainings typically held by those within the sector to then help us make recommendations on what a workforce plan should look like.

At the end of this survey you will have the opportunity to register for a Workforce Plan Development Workshop that we will be delivering in January.

RESPOND TO OUR WORKFORCE SUPPORT SURVEY

STAY IN TOUCH

Sign up to our online **community of practice forums** to connect with other practitioners and to be the first to hear about our latest programme updates, as well as regular opportunities to be involved in the development of our work.

Click the relevant link(s) below to send an email with your details to request to join.

- Request to join our forum for **providers of supported accommodation.**
- Request to join our forum for **local authority commissioners.**
- Request to join our forum related to **Unaccompanied Asylum-Seeking Young People.**
- Request to join our forum related to the **Registered Service Manager role.**

Register on our **Digital Learning Platform** to browse and register for our events and training opportunities.

If you have any questions, please contact sapp@ncb.org.uk

THANK YOU!

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