

OCTOBER 2023



Dear <<First Name>>,

Welcome to the Supported Accommodation Sector Awareness and Provider Preparedness newsletter.

FEATURE

Deadline to submit a completed application which has been accepted by Ofsted is approaching for existing providers of supported accommodation



In light of the recent growth of supported accommodation provider applications to register with Ofsted, we are now moving confidently towards the 28th of October deadline and the NCB are continuing to share the range of helpful resources that have been informed by conversations with 100+ local authorities and 900+ providers who have engaged with the Sector Awareness and Provider Preparedness programme.

We will be sharing key messages, hints, tips and reminders about the advice and support available more regularly across our channels including our online [community of practice forums](#), e-newsletter, [microsite](#) and [social media](#). You can contact the NCB team with any questions about our programme at sapp@ncb.org.uk

FAQs

We have two FAQ documents that have been produced in collaboration with the DfE and Ofsted which aim to clarify key details about the registration process.

Top Tips

Ofsted published a Key Tips document based on the learning from the applications received so far and includes the most common reasons for an application being returned.

Timeline

Our timeline infographic shows the key stages and estimated timescales of the registration process to support providers in planning their applications.

Process Map

Based on Ofsted registration guidance, this resource is designed to enable supported accommodation providers and local authority practitioners to understand the registration process from start to finish.

eLearning

Our eLearning courses have been completed by 500+ people so far and are still available to complete and they are designed to improve confidence and develop knowledge relating to the regulations, Quality Standards and the registration process.

Policy Development

If you missed our Policy Training sessions over the summer, you can watch recordings of the session and view the accompanying Learner Handbook and Key Questioning framework to help you develop your policies.

Roles and Responsibilities

We have developed infographics to simplify the key requirements of the different roles and responsibilities – Nominated Individual, Registered Provider and Registered Service Manager. Accompanying text only guides are also available.

Remember, Ofsted are available to be contacted directly for any questions about your individual application, so contact them if you have any questions or need help in submitting anything. Ofsted can be contacted at eyregulatoryandsocialcare@ofsted.gov.uk

LATEST RESOURCES

Based on our conversations with stakeholders, we have been developing resources to support providers to register as soon as possible, and for Local Authorities to share with their providers. Click on the links below to see what is available.



Policy Development Training – now available to watch online!

Following the completion of 5 virtual Policy Training sessions, we have now made recordings available to watch online. The sessions provide an overview of our four key policies required by the new Regulations as well as the underpinning statutory and non-statutory legal framework. The training also included group discussions about how supported accommodation providers could apply policies in specific scenarios.



New online forum for Registered Service Managers

If you have applied, are applying or have been recruited to the role, this forum is for Registered Service Managers to connect, share learning and support each other in the role. Any advice or information you share on these forums will help us to develop a new learning resource to support this role. Email sapp@ncb.org.uk if you would like to join.



Visit our new Resource Hub on our microsite for more!

You can view all of our resources on our resource hub on our microsite

THANK YOU!

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